

SHIPPING & RETURN POLICY

FOUR COSMETICS

1 SHIPPING

Order will be shipped within 1-3 days when in stock. Shipping in the Netherlands is free of charge. The costs for shipping outside of The Netherlands:

- Belgium EUR 4,50
- Germany EUR 5,50
- Rest of Europe EUR 12,95

2 RETURN POLICY

If for any reason you are not satisfied with your purchase, you may return it within 14 days. To be eligible for refund, your item(s) must be unused and in the same condition that you received it. The easiest way to return the item(s) is by using the original packaging of FOUR Cosmetics.

1. A customer may cancel an online purchase during a cooling-off period of 14 days without giving any reason, providing that:
 - The product has not been used
 - The product is not specially tailored for the customer or adapted to its special needs
 - It is not a product that may not be returned for hygienic reasons
 - The consumer has not renounced his / her right of withdrawal
2. The cooling-off period of 14 days as referred to in paragraph 1 commences:
 - On the day after the customer has received the last product or part of one order
 - As soon as the customer has confirmed the purchase of digital content via the internet
3. The consumer can notify his / her right of withdrawal via the website of Four Cosmetics, or via the withdrawal form that can be downloaded via the website of Four Cosmetics.
4. The consumer is obliged to return the products to Four Cosmetics within 14 days after the notification of his / her right of withdrawal, after which period his / her right of withdrawal will lapse.

Return address:

FOUR Cosmetics
Rijnstraat 84-2
1079 HL Amsterdam, The Netherlands

3. REFUNDS

After receipt of returned items in good condition, FOUR Cosmetics will deposit the paid amount directly to you via the payment method of your original order. Shipping costs of returns, are to be paid by the customer.

There are certain situations where only partial refunds are granted (if applicable):

- Items with clear signs of use
- Any item that is not in its original condition or is missing parts for reasons not caused by our error
- Any item that is returned more than 30 days after delivery
- Sale items of special sales

CONTACT US

If you have any questions or concerns about our Shipping & Return Policy, please send an email to: info@four-cosmetics.com or via the contact form to be found on our website.

Thank you for shopping at FOUR Cosmetics!